

GRANITE, MARBLE AND TILE SOLUTIONS, LLC (GMT)

LIMITED LIFETIME WARRANTY – CUSTOM SLAB COUNTER TOPS

SEAM INTEGRITY – covered for as long as the original purchaser owns the home in which the counters were installed by GMT. Proper support must be in place at time of installation as determined by our installers. Counters without proper support or that have been used inconsistent with a residential application will not be covered. Counters installed on cabinets that require more than a standard ¼” shimming will not be covered. We will repair non-warranty covered seams at the then prevailing field technician rate per hour plus materials and mileage charges if applicable.

SINK MOUNTING – covered for as long as the original purchaser owns the home in which the counters were installed by GMT. This specifically covers the physical mounting of the sink to the counter top or cradle – based on the type of sink. This does not cover changing out of sinks with a replacement unless the sink is specifically covered by GMT.

SEALING – we will re-seal counter tops fabricated and installed by GMT at no charge to the original purchaser for as long as they own the home. The sealer we use is good for UP TO 10 years. Ask your salesperson for specifics about your particular stone. This does not cover any staining or damage by not properly caring for the counters. Some natural stones are susceptible to staining – ask your salesperson for details. We recommend periodic cleaning with GMT’s 3 in 1 stone cleaner. The use of this will greatly reduce the likelihood of staining – as it has a sealer - compatible with the original sealer - as one of the ingredients. With proper care and basic home owner maintenance, staining should not be an issue. Manufactured stone – i.e. quartz surfacing – carries a manufacturer’s warranty. Consult the manufacturer’s literature for what warranties they offer.

MILEAGE FEES – for projects installed outside the greater Des Moines metro area, a mileage fee will be charged on items warranted beyond 1 year from the date of installation. The rate will be the prevailing rate at the time the services are performed. There will be no labor charged for covered items.

WARRANTY DOES NOT COVER – damage from impact, misuse, vandalism, or normal wear and tear. Caulking is considered home owner maintenance and is not covered. Naturally occurring faults, fissures, and pits are inherent in natural stone and are not considered defects. Inconsistency in color and veining variations is to be expected with natural stone. Projects not paid in full to GMT - by direct payment or through your builder or dealer will not have any warranty coverage. When GMT responds to a service request and determines at GMT’s sole discretion that the item is not a covered item, an invoice will be submitted for time, materials, and mileage charges at the rates established at that time.

[www.GMTGRANITE.](http://www.GMTGRANITE.com)